

# TERMS AND CONDITIONS HOME CLEANING



## Terms and Specifications

# HOME CLEANING

På svenska 

You will receive a professionally performed maintenance cleaning and can enjoy clean and fresh surfaces during the weeks. Instead of devoting valuable time to cleaning, you can invest your time in something developmental or relaxing. We think you deserve that.

You are always the focus with us at Jordgubbsprinsen, and it is important that you are satisfied with our home cleaning. Our satisfied customer guarantee guarantees the promised result and also provides room for correction if you wish.

Our home cleaning services have **no curing period**. This means that you as a customer have the opportunity to cancel your subscription at any time. This can be suitable if you, for example, are going to be away for a longer period, or if you do not spend as much time in your residence as usual for a period. Our services are flexible and that's precisely why you choose exactly when and how often we clean for you.

Do not hesitate to contact your salesperson by phone 0107773000 or email. We are here to help!

Our focus is on offering value-for-money services that give you a lot for your money. We strive to combine quality with competitive prices to ensure that you get the best value. To approve the quote and book your home cleaning, contact your salesperson by email or phone. We will also need your social security number for the booking. Thank you for choosing us!

## WE HANDLE THE RUT DEDUCTION!

### Important about the RUT deduction

Our quote describes the final cost after the RUT deduction. We handle the administration of the RUT deduction directly with the Swedish Tax Agency. After the completed assignment, we invoice the final cost in accordance with our quote.

The invoice specifies the labor cost, which is eligible for the RUT deduction. Other costs not eligible for RUT deduction, such as transportation and vehicle costs, are also specified. The total cost (sum of the above items) after the RUT deduction corresponds to the quoted cost in our offer.

## Good to know about the RUT deduction

Moving and cleaning are included in the category of household services. If you meet the conditions, you are entitled to a 50% tax reduction on labor costs (RUT deduction). Your personal maximum limit for the RUT deduction depends on your taxable income for the year. We recommend that you check your personal eligibility for the RUT deduction if unsure. This can be done via the Swedish Tax Agency's website.

**Note!** As the customer, you become responsible for payment of the non-approved amount if the Swedish Tax Agency's rejection is due to circumstances that can be attributed to you as the customer.

## THESE ARE INCLUDED IN HOME CLEANING

### Home Cleaning Checklist

- Dusting of all free surfaces, shelves, pictures, mirrors up to 1.8 m
- Wiping of door and door frames
- Dusting of window sills, also under window decorations
- Vacuuming of floors, baseboards, and carpets
- Polishing of mirrors
- Mopping of floors
- Emptying of wastebaskets
  
- Dusting of all free surfaces and window sills
- Cleaning of kitchen and dish sinks
- Cleaning of microwave, inside and out
- Cleaning of kitchen cabinets and cupboard doors, exterior
- Cleaning of garbage cabinet, inside and out
- Wiping of kitchen hood
- Wiping of all white goods, exterior
- Cleaning of tiles, clinker, sink, and faucet
- Cleaning of stove, exterior
  
- Cleaning toilet bowl and washbasin
- Cleaning bathtub, inside and out
- Cleaning walls (tiles)
- Wiping of water pipes and radiators
- Washing machine, dryer cleaned on the outside
- Dusting of all free surfaces and window sills

- Cleaning of floor drains
- Vent (not inside)
- Wiping of lighting fixtures
- Polishing mirrors
- Dusting furniture

## HOME CLEANING WITH Jordgubbsprinsen

### Frequently Asked Questions

We use your bucket, vacuum cleaner, and vacuum cleaner bags. If desired, you can get our cleaning package with cloths and microfiber cloths at the first cleaning, which you then wash between cleaning occasions.

Of course! We recommend leaving a set of keys with us. You can do this at our office in Hägersten. It is also possible to hand out keys at the first cleaning occasion. We will sign a key receipt with you and register the key in our system.

Cancellation/rebooking must occur 2 working days before, otherwise, the full amount will be charged.

We have insurance that covers any damages to property caused by our staff.

Please be home at the first cleaning occasion and make sure you are satisfied with the result. Tidy away toys, clothes, and other loose items to facilitate cleaning.

Yes, if there is something missing in our checklist, please contact us and we will try to accommodate it.

### Important to consider:

- **Our offer is valid for five days.** As many customers request our services, we cannot guarantee that there will be an available slot after the offer expires.
- When booking, we may perform a simple credit check via [Creditsafe](#). The check is not saved and is not visible in any register. The credit check has no impact on your credit rating.
- We follow the "[bohag2010](#)" liability provisions.
- **Free rescheduling/cancellation up to 48 hours before the start time.** Within 48 hours, total fee of the scheduled cleaning will be charged.
- Cost is invoiced after the assignment is completed. **14 days payment term.**

## Allmänna Villkor - Jordgubbsprinsen AB