# **TERMS AND CONDITIONS DEEP CLEANING**



Allmänna Villkor - Jordgubbsprinsen AB

### **Terms and Specifications**

# **DEEP CLEANING**

På svenska When you hire us, you can always be sure that the job will be done exactly as it should be. When it comes to deep cleaning, there is always a clear benchmark for a job well done: a sparkling clean home. We're not finished with our job until we've achieved that.

We follow a meticulous methodology to always guarantee a spotless result. This is evident, for example, in how we perform the work in various stages. But also in the materials we use when we clean. This reflects a deep care for both quality and environmental awareness.

Do not hesitate to contact your salesperson by phone 0107773000 or email. We are here to help!

Our focus is on offering value-for-money services that give you a lot for your money. We strive to combine quality with competitive prices to ensure that you get the best value.

To approve the quote and book your deep cleaning, contact your salesperson by email or phone. We will also need your social security number for the booking. Thank you for choosing us!

### WE HANDLE THE RUT DEDUCTION!

## Important about the RUT deduction

Our quote describes the final cost after the RUT deduction. We handle the administration of the RUT deduction directly with the Swedish Tax Agency. After the completed assignment, we invoice the final cost in accordance with our quote.

The invoice specifies the labor cost, which is eligible for the RUT deduction. Other costs not eligible for RUT deduction, such as transportation and vehicle costs, are also specified. The total cost (sum of the above items) after the RUT deduction corresponds to the quoted cost in our offer.

#### Good to know about the RUT deduction

Moving and cleaning are included in the category of household services. If you meet the conditions, you are entitled to a 50% tax reduction on labor costs (RUT deduction). Your personal maximum limit for the RUT deduction depends on your taxable income for the

year. We recommend that you check your personal eligibility for the RUT deduction if unsure. This can be done via the Swedish Tax Agency's website.

Note! As the customer, you become responsible for payment of the non-approved amount if the Swedish Tax Agency's rejection is due to circumstances that can be attributed to you as the customer.

### THESE ARE INCLUDED IN DEEP CLEANING

# **Deep Cleaning Checklist**

- Floor cleaning
- Cleaning of baseboards, door frames, electrical outlets, doors
- Cleaning of window sills, radiators, and painted surfaces (excluding ceiling)
- Cleaning of wardrobes, inside and out (wardrobes must be emptied for this to be performed)
- Dusting radiators
- Dusting walls
- Dusting furniture
- Polishing mirrors
- Cleaning of refrigerator and freezer, inside and out, including behind (Both refrigerator and freezer must be emptied and the freezer defrosted)
- Cleaning of stove, inside and out, including oven trays
- Cleaning behind stove (stove must be pulled out by the customer)
- Cleaning of dishwasher, inside and out
- Cleaning of kitchen cabinets, inside and out (only empty cabinets)
- Dusting of radiators
- Cleaning of kitchen hood and vents (not inside)
- Wiping of fixed lighting
- Dusting of furniture
- Cleaning of toilet bowl and washbasin
- Cleaning of bathtub, inside and out, and underneath (if possible)
- Cleaning of walls (tiles, wallpaper)
- Cleaning of water pipes and radiators
- Washing machine, dryer cleaned inside and out
- Cleaning of floor drains
- Vent (not inside)
- Cleaning of cabinet spaces (only empty cabinets)

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- Wiping of lighting
- Polishing mirrors
- Wiping of bathroom cabinets
- Dusting of furniture

#### The following are NOT included in the standard agreement (optional)

- Floor treatment such as waxing or polishing of floors with polish
- Blind cleaning
- Window cleaning
- Cleaning of fireplace/stove

Special requests may arise and are always discussed separately.

#### Deep cleaning with Jordgubbsprinsen

### Terms

- Our offer is valid for five days. As many customers request our services, we cannot guarantee that there will be an available slot after the offer expires.
- When booking, we may perform a simple credit check via <u>Creditsafe</u>. The check is not saved and is not visible in any register. The credit check has no impact on your credit rating.
- We follow the "bohag2010" liability provisions.
- Free rescheduling/cancellation up to 48 hours before the start time. Within 48 hours, a fee of SEK 1800 incl. VAT per employee scheduled for the assignment will be charged.
- Cost is invoiced after the assignment is completed. 14 days payment term.

#### Important to consider:

- The freezer must be defrosted for cleaning to be done there
- We do not clean water traps.
- We clean behind all appliances.
- Heavy appliances such as stoves, refrigerators, washing machines can be moved by us if possible (determined by the cleaning manager).
- We do not clean jets in jacuzzis.
- Glass panes on oven doors are disassembled by us if possible (determined by the cleaning manager)..
- Many older windows that are 4-sided are screwed together. Let us know before the

move-out cleaning if tools are required to open windows.

• Skylights and windows that cannot be cleaned from the inside are not included in normal move-out cleaning and must be booked separately. Contact us for more information.

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